

# ASSISTANCE SERVICES

**Emergency and referral assistance 24-hours a day, 365-days a year! (Only in South Africa)**

## Motor service

- Assistance for passengers and 4X4 vehicles
- Assistance with flat tyre or flat battery at home or on the side of the road
- Tow-in services to the nearest dealer
- Recovery and repatriation of an immobilised vehicle
- Delivery of 10-litres of fuel
- Assistance to recover keys locked in the vehicle
- 24-hour travel and route assistance in all major metropolitan areas
- "Family-run" assistance with transport to home or work following mechanical or electrical breakdown

## Medical service

- Emergency medical assistance
- Medical response by road or air
- Transfer to a medical facility
- Emotional support and tele-counselling
- Access to rape centres of excellence
- Guaranteed hospital admission of up to R5 000

## Acci-management service

- Advice on the correct procedures to follow at the scene of an incident
- Dispatching ambulances and notifying police
- Assistance with repairs and insurance claims
- Towing by an approved contractor to the nearest Momentum Insurance-approved repairer, including storage costs

## Outside South Africa

Only telephone assistance is provided outside the borders of SA, when you are in an accident or become ill.

## Emergency home service

24-hour assistance for home emergencies (including call-out fee and one hour's labour), burst geysers, broken windows and much more.

## Driver service

Various sources report that up to 50% of motor vehicle accidents are alcohol-related. The possible consequences of drinking and driving are injury, disability, death, fines, jail time and a rejected claim.

So, act responsibly and think ahead. Book a driver through Driver service to avoid the dangers and enjoy a stress-free evening.

This service operates between 18:00 and 06:00 within a 50km radius of the CBDs of Johannesburg, Pretoria, Durban, Cape Town, East London, George, Port Elizabeth, Nelspruit, Polokwane, Stellenbosch, Pietermaritzburg, Richards Bay, Klerksdorp and Bloemfontein.



# MERIDIAN MOTOREXEC

Specialised motor insurance

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momentum



## Meridian MotorExec

For all your motor insurance needs we introduce a specialised product designed to recognise you as a discerning vehicle owner, demanding quality service and the very best protection for your valuable asset.

This flexible product offers a truly comprehensive range of benefits tailored to suit your needs.

### You deserve personal attention



## Benefits

- Full off-road protection for SUVs
- Cover for accessories
- The backing of national dealership networks
- Competitive premiums
- New vehicle replacement if your vehicle is stolen or written-off in the first year of registration
- Retail value, not market value, paid out
- Car hire benefits of up to 60-days; includes the use of a car during the servicing of your own vehicle
- Theft and hijack excess waived if approved tracking devices fitted
- Factory-fitted audio equipment is covered automatically
- Emergency medical support
- Roadside assistance benefits
- Home assistance benefits
- Timeous claims settlement
- Includes Sasria
- No premium increase during the term of the policy

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## Assistance Services \*

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\* The service providers appointed are all independent contractors. Although every effort is made to monitor and assess these service providers, the responsibility of loss, damage or unsatisfactory workmanship remains with the appointed service provider. Assistance will only be provided where Assistance Services was contacted in the first instance. Should you contact a service provider directly, we will not be liable for any costs incurred.

