

ASSISTANCE SERVICES

Emergency and referral assistance 24-hours a day, 365-days a year! (Only in South Africa)

Motor service

- Assistance for passengers and 4X4 vehicles
- Assistance with flat tyre or flat battery at home or on the side of the road
- Tow-in services to the nearest dealer
- Recovery and repatriation of an immobilised vehicle
- Delivery of 10-litres of fuel
- Assistance to recover keys locked in the vehicle
- 24-hour travel and route assistance in all major metropolitan areas
- "Family-run" assistance with transport to home or work following mechanical or electrical breakdown

Medical service

- Emergency medical assistance
- Medical response by road or air
- Transfer to a medical facility
- Emotional support and tele-counselling
- Access to rape centres of excellence
- Guaranteed hospital admission of up to R5 000

Acci-management service

- Advice on the correct procedures to follow at the scene of an incident
 - Dispatching ambulances and notifying police
 - Assistance with repairs and insurance claims
 - Towing by an approved contractor to the nearest Momentum Insurance-approved repairer, including storage costs
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Outside South Africa

Only telephone assistance is provided outside the borders of SA, when you are in an accident or become ill.

Emergency home service

24-hour assistance for home emergencies (including call-out fee and one hour's labour), burst geysers, broken windows and much more.

Driver service

Various sources report that up to 50% of motor vehicle accidents are alcohol-related. The possible consequences of drinking and driving are injury, disability, death, fines, jail time and a rejected claim.

So, act responsibly and think ahead. Book a driver through Driver service to avoid the dangers and enjoy a stress-free evening.

This service operates between 18:00 and 06:00 within a 50km radius of the CBDs of Johannesburg, Pretoria, Durban, Cape Town, East London, George, Port Elizabeth, Nelspruit, Polokwane, Stellenbosch, Pietermaritzburg, Richards Bay, Klerksdorp and Bloemfontein.



PRICELESS

Our insurance market leader for the discerning individual

Tel: 0860 111 234 | momentum.co.za
micallback@momentum.co.za

momentum

We are driven to provide the best service possible, making every client's insurance experience a first-class one.

Your assets need protection – that's why you need flexible and tailored options.

That's why you deserve Priceless!

Priceless was developed over 30-years ago, for the person that is well-established in their lifestyle. As a proven product, it has evolved through extensive and ongoing market research to offer you what you really want: wide cover and versatile delivery options that understand your needs as a well-educated and successful client.

Priceless is the perfect domestic insurance solution if you are in the middle- to upper-income bracket and expect the kind of personalised and exclusive service that only we offer.

Trusted by thousands nationwide, we are the insurer that understands what your hard-earned valuables mean to you.



Priceless features and benefits include:

- Premiums reduced with voluntary excesses.
- Fewest exclusions of any policy on the market.
- New price list if your vehicle is a write-off or stolen and not recovered (within 12-months from date of first registration).
- Dedicated claims handler will be assigned to ensure personalised service throughout the claims process.
- Complimentary courtesy car, following theft or hijacking.
- Up to R50 million optional personal liability cover, for a fee.
- Communication by telephone, fax, email or personal visit.
- Recoveries pursued by a dedicated legal team.
- Monthly debit order or annual payment.
- Premium discounts for car and home security precautions, low mileage and female drivers.
- Motor basic and windscreen excess waived for clients 55 and older.
- Up to R50 000 in business assets insured at home.
- Retail value applied to the vehicles, not the market value.
- Accidental damage (included in comprehensive buildings cover).
- Sports equipment insured (while in use).
- Watercraft cover: competitive rates on jet-skis, ski boats, dinghies, catamarans and yachts.
- Access to specialists for personal accident and dread disease cover.
- Scratch & Dent – insure against bodywork and mag wheel scratches, minor dents, bodywork and windscreen chips.

“Priceless is the perfect domestic insurance solution if you are in the middle- to upper-income bracket.”

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* The service providers appointed are all independent contractors. Although every effort is made to monitor and assess these service providers, the responsibility of loss, damage or unsatisfactory workmanship remains with the appointed service provider. Assistance will only be provided where Assistance Services was contacted in the first instance. Should you contact a service provider directly, we will not be liable for any costs incurred.

A licenced financial services provider (FSP 30414)
Terms and conditions apply. Issue: June 2020