



Momentum Safety Alert in action – Gugu's story*



"Shortly after 1am, I had an accident on the N1 and landed in a ditch on the side of the road. I immediately activated the Momentum Safety Alert panic button feature on the Momentum App and received a call back. I explained my situation and they assured me that a security guard would be dispatched to my location, he spoke to me on the phone until he was able to spot me, standing outside my vehicle.

He helped pull me out of the ditch and had me wait in his car until the tow truck arrived. They were patient, talked me through and assured me help was on the way. Although I was driving another vehicle not insured by Momentum Insure, they still arranged the tow truck for my own account which arrived within 10 minutes of me being located. I would like to commend the staff who were on duty that night. The security guard only left after I was safely in the tow truck. The Momentum Safety Alert partners were professional, empathetic and as a female, travelling alone, they were lifesavers on that night. I want to add that the Momentum Safety Alert function is useful.

I was worried that I may not get assistance because I was driving a vehicle insured by another insurer. The fact that I am a Momentum Insure client was enough for staff to assist and that speaks volumes about the company's commitment to helping their clients in times of need. Since joining Momentum Insure, my claims processes have been hassle-free. I have had to claim for home contents and well as personal items, and each experience has been seamless. The consultants are professional, kind, and efficient. It is the easiest, most hassle-free claims process I have experienced. I will always recommend Momentum Insure to anyone looking for short term insurance."

Just like Gugu, as a Momentum Insure client, you and your loved one can also have access to unlimited activations with Momentum Safety Alert, a mobile panic button on the Momentum App, at no additional cost. Momentum Safety Alert provides peace of mind that help will be sent to you anywhere in South Africa, when you need it the most.

^{*}This does not constitute financial advice.