



## Repair Process

### Structural Guide

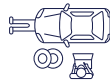
Once your vehicle has been assessed and the repairs authorised, the assigned Motor Body Repairer will order the necessary parts. This is then followed by the confirmation of a booking date for the repairs to commence.

#### STEP 01 Stripping bay



- Damaged parts are removed.
- Checks are done to see if there are any unseen damages that were not visible at the time of the assessment.

#### STEP 02 Panel beating bay



- Damaged parts are repaired and refitted.
- An inspection on the repairs will be done by a qualified technician.

#### STEP 03 Mechanical bay



- All mechanical parts are replaced on the vehicle.
- Mag rim repairs are sent out to a wheel specialist for repairs.

#### STEP 04 Paint prep



- The vehicle is cleaned, masked and the paint technician applies primer to the vehicle.

#### STEP 05 Spray painting



- The vehicle colour is electronically mixed using the colour tag on the vehicle's VIN number.
- Once painting is completed, the vehicle is baked in an air-tight dust free spraying booth.

#### STEP 06 Assembly



- Once the vehicle has been spray painted, all repaired panels and parts are carefully reassembled with the utmost care and attention to detail.
- This ensures the smooth and seamless match of any reattached panels.

#### STEP 07 Polish and valet



- The vehicle is polished with a high speed, handheld polishing machine.
- The vehicle is polished to mint condition before undergoing valet treatment.

#### STEP 08 Quality control



- The vehicle undergoes a last detailed quality control check.
- Only once the vehicle has passed this final quality control check is the client contacted to collect the vehicle.

#### STEP 09 CSI email sent to client



- The client receives an email from Momentum to rate the Motor Body Repairer.
- This ensures that we manage and maintain quality standards for our clients.