

Repair Process

Structural Guide

Once your vehicle has been assessed and the repairs authorised, the assigned motor body repairer will order the necessary parts. This is then followed by the confirmation of a booking date for the repairs to commence, once the parts have arrived.

Step 1 | Stripping bay



- Damaged parts are removed.
- Checks are done to see if there are any unseen damages that were not visible at the time of the assessment.

Step 2 | Panel beating bay



- Damaged parts are repaired and refitted.
- An inspection on the repairs will be done by a qualified technician.

Step 3 | Mechanical bay



- Damaged parts are repaired and refitted.
- An inspection on the repairs will be done by a qualified technician.

Step 4 | Paint prep



- The vehicle is cleaned, masked and the paint technician applies primer to the vehicle.

Step 5 | Spray painting



- The vehicle colour is electronically mixed using the colour tag on the vehicle's VIN number.
- Once painting is completed, the vehicle is baked in an air-tight dust free spraying booth.

Step 6 | Assembly



- Once the vehicle has been spray painted, all repaired panels and parts are carefully reassembled with the utmost care and attention to detail.
- This ensures the smooth and seamless match of any reattached panels.

Step 7 | Polish and valet



- The accident section of the vehicle is polished with a high speed, handheld polishing machine.
- The vehicle will then be cleaned.

Step 8 | Quality control



- The vehicle undergoes a last detailed quality control check.
- Only once the vehicle has passed this final quality control check is the client contacted to collect the vehicle.

Step 9 | CSI email sent to client



- You will receive an email from Momentum Insure to rate the motor body repairer.
- This ensures that we manage and maintain quality standards for our clients.