

# Repair Process

## Structural Guide

Once your vehicle has been assessed and the repairs authorised, the assigned motor body repairer will order the necessary parts. This is then followed by the confirmation of a booking date for the repairs to commence.

### Step 1 | Stripping bay



- Damaged parts are removed.
- Checks are done to see if there are any unseen damages that were not visible at the time of the assessment.

### Step 2 | Panel beating bay



- Damaged parts are repaired and refitted.
- An inspection on the repairs will be done by a qualified technician.

### Step 3 | Mechanical bay



- Damaged parts are repaired and refitted.
- An inspection on the repairs will be done by a qualified technician.

### Step 4 | Paint prep



- The vehicle is cleaned, masked and the paint technician applies primer to the vehicle.

### Step 5 | Spray painting



- The vehicle colour is electronically mixed using the colour tag on the vehicle's VIN number.
- Once painting is completed, the vehicle is baked in an air-tight dust free spraying booth.

### Step 6 | Assembly



- Once the vehicle has been spray painted, all repaired panels and parts are carefully reassembled with the utmost care and attention to detail.
- This ensures the smooth and seamless match of any reattached panels.

### Step 7 | Polish and valet



- The vehicle is polished with a high speed, handheld polishing machine.
- The vehicle is polished to mint condition before undergoing valet treatment.

### Step 8 | Quality control



- The vehicle undergoes a last detailed quality control check.
- Only once the vehicle has passed this final quality control check is the client contacted to collect the vehicle.

### Step 9 | CSI email sent to client



- The client receives an email from Momentum to rate the motor body repairer.
- This ensures that we manage and maintain quality standards for our clients.