



HomeDrive

momentum

Almost 50 percent* of South Africans who die on our roads are victims of drunken driving. This is one of the biggest threats to road safety in South Africa, which is why we at Momentum Short-term Insurance support road safety and the Arrive Alive campaign. You are important to us, and your safety matters most. Allow us to introduce you to HomeDrive. With HomeDrive, you will never have to get behind the wheel under the influence. Have yourself a good time and let HomeDrive safely take you – and your car – home.

HomeDrive now also includes ConvenientDrive, a practical chauffeur service for days when you just need a “lift”.

How it works?

The HomeDrive service is available to you if you have car insurance with us, and it's limited to your specified vehicle. With HomeDrive, you can easily contact the HomeDrive contact centre to secure a ride home if you're going to be indulging in alcohol. Once booked, you will then get an SMS with your driver's name and cellphone number in case you want to get in touch to change your collection details. Your very own team consists of a main and back-up driver. The main driver takes you to your drop-off location and the back-up is responsible for the main driver's car.

Drinking and driving is a serious offence and our service providers do not condone this. Our service providers cannot be held responsible if for any reason there is service delivery failure and the client chooses to drive home under the influence.

Our trained drivers

Know that you are getting peace of mind when choosing HomeDrive because our drivers:

- Undergo extensive in-house training with Drive-Home Training School
- Have professional driving permits
- Are always smartly dressed
- Are always available on their cellphones
- Always carry GPS units or map books
- Are experienced drivers (aged between 26 and 64)

HomeDrive benefits

- You get six free HomeDrive/ConvenientDrive trips per year within a radius of 50km per trip.
- If you need additional trips, you can book on a member-to-pay basis. The fees will be charged at a discounted rate.

Additional passengers and drop off

Up to three additional passengers can be transported at no cost if:

- The entire trip is less than 50km (calculated from pick up to primary address drop off);
- The trip takes less than an hour; and
- All passengers are transported to one address.

Members may only be dropped off at the drop off point booked and may not change that destination on route. One additional drop off is allowed along the way but needs to be pre-booked with the call centre. Additional drop off fee of R50.00 per person will be charged if it is within the 50km radius. Our drivers do not carry cash for your safety and theirs.

Booking times

We prefer pre-bookings that are arranged before 8pm (public holiday pre-bookings need be made before 5pm). The earliest time that we can accept first bookings is 8am. Ad hoc or last-minute requests (day or night) can be accommodated on a best-effort basis, but you should expect a minimum period of 1 hour for the driver to arrive. This also depends on the availability of standby team members at the time of requests. The cut-off time for new and last-minute bookings is 2am.

Collection & Cancellation

The call centre will notify you via SMS when a pick-up driver has arrived. You will then have 15 minutes to meet the driver. When the 15 minutes are up, the call centre will notify you that the pick-up driver will be leaving, and that the trip will be cancelled. Cancellation or booking change penalties will apply as follows:

- 2 hours before booked collection time: no charge.
- 1 hour or less before booked collection time: this will be counted as a full trip and be deducted from the annual limit.
- Amending a trip that is already confirmed will result in delays and or trip being cancelled should the service support team be unavailable at the time the request is made.

ConvenientDrive

If you need a chauffeur service to get you from point A to point B in one of HomeDrive's vehicles, our professional team of standby drivers will be at your call. Whether you need an airport transfer, to be collected from your car dealership, or even if your child needs to be picked up from school, you can rely on HomeDrive's Convenient Drive service. Of course, pre-bookings are highly preferred.

Service centres

HomeDrive service centres are available in:

- Bloemfontein
- East London
- Nelspruit
- Stellenbosch
- Cape Town
- George
- Port Elizabeth
- Durban
- Johannesburg
- Pretoria

How to book

Phone the HomeDrive contact centre on 0860 784 767 between 8am and 2am daily and at least 2 hours prior to the booking time. Pre-bookings are preferred over festive seasons and large events.

Not yet a HomeDrive member?

Phone the Momentum Short-term Insurance call centre on 086 000 6784 and add HomeDrive to your car insurance policy.

Get in touch

For more information, you can get in touch with your financial adviser or contact the call centre on **086 000 6784**.

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